



The Choice is Yours

Claim reporting is easy with Broadspire TelePlus®, your 24/7/365 claim-reporting center. Select among *three simple options to report your claims.

*Dedicated Phone: 888-510-3033 for Tangram

*Dedicated Fax: 800-245-9927

*E-mail: tangram@choosebroadspire.com

*On-line reporting: <https://ebusiness.choosebroadspire.com/FileAClaim/Subscription.aspx>.

Please note this process will take a few days to receive your ID.

Prompt Reporting Means Prompt Action

Prompt loss reporting is vital to the claim handling process. Our efforts to provide top quality claim service depend heavily upon notification of the loss. The sooner we have your claim, the sooner we can swing into action.

- Loss data is electronically transmitted to the local branch claim office immediately
- Broadspire claim management resources are activated and begin work on your claim
- Emergency claims will route to the Escalation Queue based on specific criteria within the intake system

Information to Prepare

Please contact us as soon as you have some or all of the information listed below.

We may ask a few more questions when you report the claim, but we'd prefer that you contact us as soon as possible.

Required Information

- Your firm / program name
- Policy number
- Your name, phone number and fax number
- The name, phone number and fax number of the person to contact for issues involving this claim (if other than you)
- Description of the accident
- Description of the injuries or illness
- Location, date and time of the occurrence
- Injured employee's information:
 - Name
 - Address
 - Phone number

To learn more about Broadspire, please visit us at www.choosebroadspire.com or call us at (866) 830-2383.

- State in which he/she works
- Description of the employee's current ability to work
- All other information as required

Provider Bill Payments

Provider Bill Payments
Broadspire Provider Relations Customer Service:
1-800-800-7885
or
email provider24@choosebroadspire.com

A) Paper Bills:
Broadspire
P.O. Box 14645
Lexington, KY 40512

B) Electronic Bills (EDI):
Route to Broadspire, please utilize Payer ID TP021
Broadspire e-billing agent is Ingenix

Network Provider Search: 1-800-800-2600 or www.broadspireppo.com